

## SERVICE TRACKING SYSTEMS INTERFACE AND INTEGRATOR CAPABILITIES



Service Tracking Systems's dedication to servicing our clients has led to the development of a growing list of interface capabilities. Hotel management systems, casino player card software, and credit card processing applications are just a few of the interface options available to our clients. If our clients want it, we make it happen.

### HOTEL MANAGEMENT SYSTEMS



CVPS presently interfaces with multiple Hotel Management Systems (including CMS, Micros Opera, Starwood's Galaxy, and Springer Miller). Our interface takes the guest information captured by the valet attendant on arrival and compares that information to tables populated by guest check ins, check outs, and room changes.

CVPS will automatically match vehicle records to guest folios/rooms based on variable criteria, and for those matched records, will automatically post variable overnight parking rates at the user defined time of night. Manual reconciliation is also available by management prior to posting time. With BellDesk, the system automatically produces fronts when guests check-in and/or change rooms.

CVPS can also facilitate posting of transient parking charges to overnight guest folios/rooms. Full reporting is available before and after posting time, showing attempted posts, successful posts, and failed posts. Vehicles for whom posting was not successful are flagged for attention in the system.

BellDesk Manager interfaces with Agilysys' LMS and Stratus to automate the guest name lookup based on room number input, speeding the Front creation process.

With Hilton's OnQ and CVPS interface, valet patrons parking charges can be posted to their hotel folios.

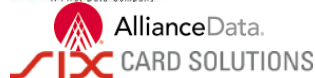
Other features are available for development at client request.

### CASINO PLAYER CARD SYSTEMS

CVPS interfaces with Bally Technologies' Casino Management Systems (CMS<sup>®</sup>) by recognizing which casino customers merit valet parking privileges with the swipe of their player club card. Some clients can choose to offer complimentary parking or move up their vehicle request to the top of the queue.

CVPS interfaces with Aristocrat's club card and loyalty program for immediate recognition of casino customer's status. Players can be prioritized based on tier, as well as pay for parking from Cash or Point accounts.

### CREDIT CARD PROCESSORS



CVPS can process credit cards through a number of third party software products, enabling us to match the requirements of client's existing credit card processors and clearing houses.

CVPS has integrated into our core system prevalent credit card software products (including PC Charge, ADSLink, Icverify, 911 Software, SIX Card Solutions).

CVPS is also CISP Compliant.

### OTHER APPLICATIONS



CVPS' interface to FlightView allows the valet staff at airports to input the Airline and flight number of each valet customer upon arrival to the parking location.

CVPS receives a real-time data feed from FlightView, which constantly updates the actual arrival date/time for each flight. CVPS users can check the updated arrival status for their parking patrons at any time, be alerted for arriving or delayed flights, and automatically update any schedule and flight changes of valet customers.