

RETURN ON INVESTMENT

Implementing our popular **BellDeskPro** Software Suite Management system can positively impact your operation on many levels, including labor savings as result of measurable productivity standards and increased efficiencies due to properly grouped work loads.



All factors combined result in measurable savings and a higher level of customer satisfaction. Being able to account for your service process provides you with important tools to fine-tune your operation and create a better performing team.

Here are some of the specifics and how they may affect your operation:

- ✓ Intelligent front grouping will increase bell-staff pick-up and delivery efficiencies and free up the dispatcher and bell-captain for other tasks – like managing and **monitoring service levels**.
- ✓ Automated dispatch tasking – no confusion on who is next – **saves time**.
- ✓ PMS name and room number look-up is faster and more accurate – **saving time**.
- ✓ Pre-programmed touch-screen front information replaces manual slips – **saves time**.
- ✓ Automatic grouping of fronts based on client preferences – **increases efficiencies**.
- ✓ Automatic assignments of fronts eliminates cherry picking – **saves time**.
- ✓ Volume based auto-adjusting maximum number of front assignments – **increasing efficiencies**.
- ✓ Real-time forecasting and scheduling results in more optimal staffing – **reducing labor**.
- ✓ Adjustable minimum productivity standards based on employee performance
- ✓ Productivity measurement tools to help weed out the under performers – **reduces labor**.
- ✓ Quick reporting by bell captain or front service manager – no more manual spreadsheets – **saves time**.
- ✓ Customer service issues can be addressed more promptly and accurately, **saving time**.
- ✓ Voice-menu request module will allow guests to order check-in's or check-out's without having to talk to a dispatcher resulting in significant **labor savings**.

We would be happy to introduce you to some of our many clients using this smart technology so that you can hear for yourself how our BellDeskPro management system has made a difference and saved them money.

Please contact us at 800-955-3516 for more information.